

# Case Study



## THE CONDOMINIUM

- Luxurious high rise with full time and seasonal unit owners.
- +70 stories tall with a pool, gym and other amenities.
- 190 units (doors) featuring multiple bathrooms, large kitchens, wet bars, wine fridges, etc.



## THE PROBLEM

- The building suffered devastating property damage due to an undetected water leak from an absent owner's unit that spread across multiple units and common areas that went undiscovered for 4 days.
- Water is also wasted due to running toilets and various leaks and other losses of water from its HVAC system and interior pipes.
- The condo association wants to validate its efforts to reduce its carbon footprint to preserve their building's long-term value.



## THE SOLUTION

After these events, InsureTEK worked with the condo to provide our AI-enabled water sensor system and easy-to-use dashboard to monitor water usage. The process was easy:

- Completed water risk survey of the condo.
- Coordinated installation with the unit owners.
- +500 sensors and devices installed including automatic water shut off devices in each unit.
- System training for the nominated staff.
- Payment options reviewed and contracted agreed.



## THE OUTCOME

- Multiple leaks detected within the first two weeks after the installation and fixed.
- Condo is negotiating to lower their property damage water deductible.
- Sensors that have gone offline identified and replaced via system alerts.
- Data on water usage collection is ongoing to monitor real usage and validate water resource conservation.



Interested in how InsureTEK can help protect your building? Contact:

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